

# Privacy Policy

**Stupa Sports Analytics**

**Privacy Policy**

**Last Revised : 16-sept-2023**

## Who We Are

Stupa Sports Analytics, the developer and custodian of the Stupa Events sports management application, is committed to safeguarding your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, share, and protect your personal information when you use the Stupa Events app. By utilising this app, you acknowledge and consent to the terms detailed in this Privacy Policy.

## Legal Framework

Our data processing practices adhere to applicable data protection laws, including, but not limited to, the General Data Protection Regulation (GDPR) and relevant regional regulations. These laws are designed to uphold your rights regarding personal data protection and privacy.

## Where we collect personal information from

### Data you give to us

- When you apply for our products and services
- When you talk to us on the phone or in branch, including recorded calls and notes we make
- When you use our websites or mobile device apps
- In emails and letters

### Data we collect when you use our services

This covers two things: details about how and where you access our services, and account activity that is shown on your account history and logs.

- Credentials
  - passwords, and email used for authentication and account access.

**Recording Permissions:** To facilitate live scoring and live streaming of table tennis matches, the Stupa Events app requires access to your device's camera and microphone. These permissions are exclusively used for match recording and streaming and are not employed for any other purposes.

## **Data from outside organisations**

- Federations or Sport Associations  
Those partners might provide us with their user ID or other identifier to merge your profile with their account. Partners receive your data when you visit or use their services or through third parties they work with. We require each of these partners to have lawful rights to collect, use and share your data before providing any data to us.

## **How long we keep your personal information**

This section explains how long we may keep your information for and why We retain your information for as long as is necessary to provide the services to you and others, and to comply with our legal obligations. If you no longer want us to use your information or to provide you with the Stupa services, you can request that we erase your information and close your Stupa Events account. Please note that if you request the erasure of your personal information we will retain information from deleted accounts as necessary for our legitimate business interests, to comply with the law, prevent fraud, collect fees, resolve disputes, troubleshoot problems, assist with investigations, enforce the terms of service and take other actions permitted by law. The information we retain will be handled in accordance with this Privacy Policy.

### **The reasons we may do this are:**

- To respond to a question or complaint, or to show whether we gave you fair treatment
- To study customer data as part of our own internal research
- To obey rules that apply to us about keeping records

## **If you choose not to give login information**

You can choose not to give us login information. In this section we explain the effects this may have. We may need to collect login information by law, or to enter into or fulfil a contract we have with you. If you choose not to give us this login information, it may delay or prevent us from fulfilling our contract with you, or doing what we must do by law. It may also mean that we cannot run your accounts or policies. It could mean that we cancel a product or service you have with us. We sometimes ask for information that is useful, but not required by law or a contract. We will make this clear when we ask for it. You do not have to give us these extra details and it won't affect the products or services you have with us.

## **Who we share your login information with**

We may only share your login information with the Stupa ecosystem which include Stupa Analytics App, Stupa Events (<https://tt.stupaevents.com/>) and below mentioned authorities.

This is that we can provide you with product and service, run our business and obey rules that apply to us.

## **Authorities**

This means official bodies that include:

- Central and local government
- Law enforcement and fraud prevention agencies.
- Other financial services companies (to help prevent, detect and prosecute unlawful acts and fraudulent behaviour)

## **Content and Media Distribution**

In this section, please note that the matches streamed within the App may also be accessible through the Stupa Analytics App and Stupa Events(<https://tt.stupaevents.com/>). Users should be aware that any content and media they contribute or distribute may be viewable through these platforms.

## **User Rights**

As a user of the Stupa Events App, you have specific rights concerning your personal information. These rights include:

**Deletion:** In certain circumstances, you have the right to request the deletion of your login data. Please note that there may be legal or legitimate reasons for us to retain certain data, even if you request its deletion.

**Password Changes:** For password changes in your account, please visit the Stupa Events platform. You can update your password to ensure the security of your account.

**Contact Support:** If you have any questions, concerns, or requests regarding your personal information or your rights under this Privacy Policy, please do not hesitate to contact our support as mentioned below.

## **Complaints and Disputes**

If you have concerns or disputes regarding our handling of your personal information, we encourage you to reach out to us through the contact details provided below. We are

committed to addressing your concerns promptly and working together to find an amicable resolution.

## **Policy Updates**

At Stupa Events, your privacy is important to us. We may update this Privacy Policy to reflect changes in our practices or to ensure legal compliance. When we do change the policy, we'll make sure to notify you about such changes, where required.

## **Company mergers and takeovers**

We may also share your personal information if the make-up of Stupa Sports Analytics changes in the future:

We may choose to sell, transfer, or merge parts of our business, or our assets. Or we may try to bring other businesses into Stupa Sports Analytics. This is sometimes called Mergers & Acquisitions or 'company takeovers'.

During any such process, we may share your data with other parties involved. We'll only do this if they agree to keep your data safe and private.

If the change to our Group happens, then other parties may use your data in the same way as set out in this notice.

## **Use of External Services - Steamaxia API used by Stupa Events**

Stupa Sports Analytics AS uses Streamaxia API Services to collect authorised data and fulfill Services when authorised by the Customer. You can learn more about the associated terms of service and privacy policies via the links below:

<https://www.streamaxia.com/privacy/>

## **Contact Information**

If you have any questions, concerns, or requests regarding your personal information or this Privacy Policy, please do not hesitate to contact us:

**Email:** [support@stupaanalytics.com](mailto:support@stupaanalytics.com)

**Phone:** +91-7979761065

**Address:** Kadarpur Rd, Sector-63A  
Gurugram, Kadarpur, Haryana 122102

We value your privacy and data security. By using the Stupa Events app, you acknowledge and consent to the principles outlined in this Privacy Policy. We are fully committed to the protection of your information and your privacy.